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Client Of The Month "The King Of Bingo"

We've known Ron Peters, the "King of Bingo" for many years; we met him at the Raynham Flea Market where we both had booths in the 90's.

Ron didn't start out selling Bingo supplies. "After recovering from cancer, I was unemployed and decided to try my luck in a flea market. Eventually the owners convinced me to sell bingo supplies. I got myself a spot in a Bingo Hall in Massachusetts to learn the business and remained there for 9 months."

"My goal was to open a warehouse store (which I did) and then moved on to this thing called 'The Internet.' When my original web developer suddenly died, I called Pam, who rescued my website KingOfBingo.com and my bingo supply business.

"Over the years, we have made many changes to the original website; adding a shopping cart and taking advantage of the many resources for search engine optimization. I advertise on Google and several other Search Engines."

This is no longer a part time business. Just as ACT has grown into the business it is today, so has the "King Of Bingo" and we now do business world wide."

Ron has been so successful in his search engine placement that we often call him for advice for other clients. He has told us of his secret. "Every morning, I grab a cup of coffee and check my standings in Google. Sometimes I have to add a little more money to my Google budget, other times, I can "surf" on my good standings and cut back a little until I see myself drop off the first page."

Although Ron grew up in Massachusetts, he and his wife Grace have resided in South Florida since 2006, where he works from his office. They love fine restaurants and Supper Clubs and are huge music fans; they know quite a few entertainers in Florida and go out and enjoy them once or twice a week. They also love spending time with their 2 daughters (Carlene & Alana) and 3 grandchildren ages 16, 15 & 9.

ACTSmart, Inc says "Thank you, Your Majesty!"



"As a business owner myself, I know you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!"

~ David Snell
ACTSmart, Inc

**Happy Holidays &
Healthy, Prosperous New Year!
From Your Friends at
ACTSmart, Inc**



We're ALWAYS here for you!

Have an **EMERGENCY** and need to reach us outside of our normal business hours?

Technical Support:
David—781-838-0556
Devin—339-793-3754
Henri—339-793-3755

Web Design
Pam—781-838-0557
George—339-793-3756

Emergencies Only Please

For regular support and web design questions call 781-834-9208
M-F 8:30–5:00

Thanksgiving Day

Trivia Winner



1. What was the name of the leader of the pilgrims?
Governor William Bradford
2. What was the name of the Native American Chief?
Massasoit
3. How many Pilgrims attended the 3 day feast?
53
4. How many Native Americans attended the feast?
About 90
Facts according to Plimoth.org

November's Winner

**Darlene from
Dr. Thomas Curtin
Dental Office
in Avon**

Congratulations!

Our Tech Team Attends ASCii Conference

The **ASCII Group** was founded in 1984 and is the world's oldest and largest group of independent computer solution providers and integrators with members in the US, Canada and the EU and India.

These independent computer and IT experts create and integrate individual or networked solutions with proprietary or open source standards, such as Microsoft, Linux or Google technologies and a growing VoIP and device agnostic integration as the world uses the internet to become a universal standard of communication.



David, Devin and Henri attended the October conference in Boston to brush up on some technology solutions and learn new skills. It's always a very informative and worthwhile day spent with like minded technology consultants.



Tech Tip Advice

By Henri Papineau

One of the biggest complaints we hear from clients at ACTSmart is that "My computer is running slow.. what can be done?"

Quite often we find that the people have no current antivirus solution, that they don't have a spyware scanner, and/or they have many old applications that they're not using any more. All of these things can lead to sluggish performance.

"My computer is running slow... what can be done?"

How are these things rectified?

First, make sure you have a current antivirus solution. People often go to a retail store, purchase an antivirus program of some kind, and then over a year later figure out that the package only had a one-year subscription to virus updates. The one we recommend is AVG Antivirus. We sell it here at ACTSmart and we can usually get you a TWO year subscription to virus updates for the price of a ONE year subscription for other brands. A two year subscription with AVG right now sells for \$51.99 and we can even set it up for you remotely!

Spyware and Malware are a little more passive in how they affect your system. Spyware can be as innocuous as a tracking cookie which just alerts some entity of what web sites you visit or as malicious as a background program that records your keystrokes and captures passwords. Malware is usually a program that will install on your computer through an infected website then demand that you purchase a subscription to "their" antivirus solution.



Last month I discussed the great features of Media Center and the My Movies plug-in. This month, let's get a bit more technical. Let's say that you already have Media Center and you have downloaded My Movies (Or any of the other plug-ins for Media Center) and you want to start putting your DVD's on the computer, you pop in your copy of The Boondock Saints and start the copy process but half way through it errors out and says that the disc cannot be copied.

What's wrong? Well most DVD's have copy protection built into them so they cannot be copied and either sold or given away. Ok so this brings up the question... Is it illegal to copy DVD's ?? Like many things in the world today, this is a grey area.

I contacted Mark Greene from Mark Greene Law (<http://www.markgreenelaw.com>) and asked him what the law states, he told me that it's legal to make copies of media that you have purchased for archival purposes but you cannot distribute those copies and you cannot copy media that you do not own! Ok, so what about movies RENTED from Netflix, Red Box or Blockbuster type services? Since you do not own that copy and you have to send it back to them it is Illegal to make copies of those DVDs.

So how do I get past the copyright protection on a DVD that I do own? There are many programs out there that will accomplish this for you but I have found what I consider the best and the easiest! Slysoft (<http://www.slysoft.com/>) has come up with some great software called AnyDVD and AnyDVD HD (<http://www.slysoft.com/en/anydvd.html>) "AnyDVD works in the background to automatically remove the copy protection of a DVD movie as soon as it's inserted into the drive, allowing you then to backup the movie" Using this program your DVDs will copy without any issues.

We've seen some nasty iterations of this lately! In these cases, we'll usually turn to Malwarebytes, Spybot, and Ad-Aware for removal of the offending items. All of these programs have a free version or a paid version which usually enables some enhanced features.

Do you want to know what programs are installed on your computer? In Windows, go to "Start", "Control Panel" and "Add/Remove Programs". Each entry shown there identifies what's installed on your computer for applications. There may be software from old printers, trial software that the manufacturer put on there that's never been used, or toolbars for your internet explorer that weren't conspicuously installed but suddenly showed up. Also, to the right of each entry it will tell you when you've used it last. If you've never used it, uninstall it! These items usually can be uninstalled easily and you won't even miss them.

Another program that helps improve performance is CCleaner. CCleaner will remove old temporary internet files, cookies, browsing history that you don't care about now. It will remove old versions of applications that may or may not have been removed on an update – older versions of things like Adobe Reader for instance. CCleaner will scan your Windows Registry for errors and fix those as well!

Usually, after about 3 or 4 years, it's time for a new computer. Consider ACTSmart for your next computer purchase! We'll always work with you to get you exactly the features you want. Unlike the big box stores, when we sell you a computer, it won't have the useless programs that needlessly take up space and rob you of your computers full potential.



**ANSWER THIS
QUESTION
AND WIN A
DIGITAL
CAMERA!**

Though the Chinese invented the concept of paper in 105 AD, who invented the wrapping paper that is used today in the United States?

- a) Don Featherstone b) WH David
c) Wu Yulu d) Joyce C. Hall

Go to our website and answer this question. We'll randomly choose a winner from the correct entries and announce it in our January newsletter. **Good Luck!**

www.GoAmerican.com/contest

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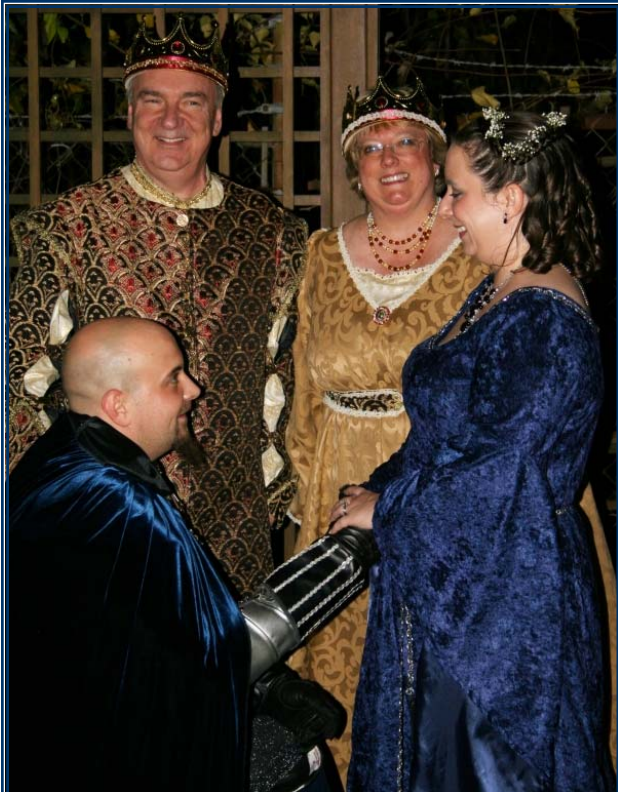
At ActSmart, American Computer Technologies, we work to help people and businesses throughout New England eliminate their technology challenges and attain their business goals.

This is our mission. Everything we do reflects this mission and the values that make it possible.

Our values:

As a company, and as individuals, we value:

- Integrity and honesty
- Passion for our customers, our partners and for technology
- Openness and respectfulness
- Taking on challenges and seeing them through
- Constructive self criticism, self improvement and personal excellence
- Accountability and commitment to customers, team members and technology partners for exceptional results and quality



One of Our Happiest Days!

On October 31st, our daughter Beth married her fiancé Justin at a “Halloween Party with a Wedding Skew”.

What a fun night! They planned this for a year and, with the help of family and friends, made the evening an unforgettable bash! Costumes were requested but not required so a few people chose to be “civilians” while the majority of the guests dressed for the occasion. There was Fred Flintstone and Wilma, Audrey Hepburn, Superman, Dolly Parton, Zorro, a few Flappers, and a Zoot-Suited gangster. 2 Medusas showed up along with a couple of pirates, a “Twilight” vampire and his beautiful victim, witches, warlocks, “Scream,” 2 waitresses, a chef and an evil black rabbit. I know I am forgetting some—they were all awesome!

When Beth decided to be the Princess Bride with Justin as her Knight in Shining Armor (the groom later changed into a Crusading Knight so he could sit or dance) David and I decided to be King & Queen of the realm.

Beth and Justin’s wedding was a magical event and we will treasure it as one of the happiest days in our lives!